

EXCHANGE FORM

JVL Jewelry.com			Customer ID	ORDER#		
First Name:			Last Name:			
Email Address:			Phone Number:			
Return:			Exchange For:			
Product Name	SKU	Size	Product Name	SKU	Size	
SPECIAL NOTES:			Payment Method:			
			Visa <u>Master</u> Amex Discover PayPal			
			Card#		Expire: /	
			PayPal Email:		CVV:	

Instructions:

Call our Returns Department to notify of the exchange **(800) 414-4504**

Complete all information above including **Order Number**

Fill out the Exchange Form and include it along with the exchange and a copy of your Invoice

Seal your package well and send via a traceable carrier. **DO NOT SEND PRODUCT IN PAPER ENVELOPE.**

Include the following in the return package:

1. Ring(s)
2. Copy of Exchange Form

Ship To:

Attention: Returns Dept.
1760 California Ave. Suite# 111
Corona, CA 92881

Our Returns Department will contact you once we receive your package. There is a \$6.00 fee per ring exchange that covers the exchange processing and re-shipping of new rings.

Exchange Policy:

Exchanges can be made within 10 days of receiving your JVL rings. JVL Jewelry will exchange your ring for a new size with a valid order number. If you no longer have a copy of your invoice, please request a copy by email customerservice@jvljewelry.com or by calling our customer service at **(800) 414-4504**. After the 10 day grace period, the rings will be covered by the Lifetime Warranty. See warranty details under the [warranty page](#).